



COMSAT Zone[®]

Now featuring Iridium Certus usage!

Web-based information management portal for service providers

A secure and confidential system, COMSAT Zone™ provides round-the-clock direct access to our databases making it simple and efficient for service providers to track and manage their customer's accounts and to perform necessary account management tasks. Our intuitive web-based interface allows users to quickly find, track, monitor and manage accounts for Inmarsat, Iridium, Iridium Certus, and Thuraya services, as well as fixed-to-mobile accounts and prepaid SIM cards.

Why COMSAT Zone[®]?

Rapid service activation is critical to customer satisfaction and success. With the COMSAT Zone™, service providers can immediately activate and alter their customer accounts; furthermore, COMSAT Zone™ helps providers manage credit risk using pre-defined activity alerts, with automatic notifications, for when customers approach or reach limits. COMSAT Zone™ gives providers direct and immediate control over terminals and SIM Cards that pose a potential credit risk.

REGISTER NOW at <https://zone.comsat.com>

TO LEARN MORE

www.comsat.com

Contact Customer Care:

+1.571.599.3600 press 2 for sales

FEATURES

Usage and Payments:

Access and download invoice files, as well as view accounting/billing information by month or invoice.

Call Monitoring:

Access traffic information for providers SIMs, review historical summaries of call volumes and search call logs for user-support and problem diagnosis.

Call Details include:

- Date
- Time
- Origin and destination
- Type of service
- Call termination

Traffic limit & control service contracts:

Manage credit exposure on individual or groups of postpaid SIM cards and terminals by setting limits that automatically block traffic after a predetermined volume. Set up automatic email alerts that report when traffic totals increase by a specified volume. Service providers can also suspend and re-activate contracts.

Prepaid Calling:

Activate and recharge SIMs online. View activation details, balances and traffic logs as well as monitor card details and check action history. All data can easily be exported.

Fixed-to-Mobile Calling:

Activate new accounts and manage Calling Line Identification¹ (CLI) options for automatic recognition of users. Block and unblock accounts.

¹Available only when provided by the terrestrial carrier

