

IRIS™

IRIS is the web-based online account management tool for our government customers

Designed as a secure portal, IRIS serves as a complete online account management tool enabling our government customers to access near real-time user account information 24-hours a day using an easy-to-navigate, point-and-click menu system.

Account Information

IRIS provides direct access to COMSAT Services databases making it easy to track and manage the activity of Inmarsat, Thuraya, and Iridium services, as well as fixed-to-mobile calling – all via the Internet.

Invoice Details

Access and download account and billing information via a range of search capabilities. View traffic details and download traffic data directly into Excel or Text files, and retrieve invoices issued.

Call Monitoring (Usage Reporting)

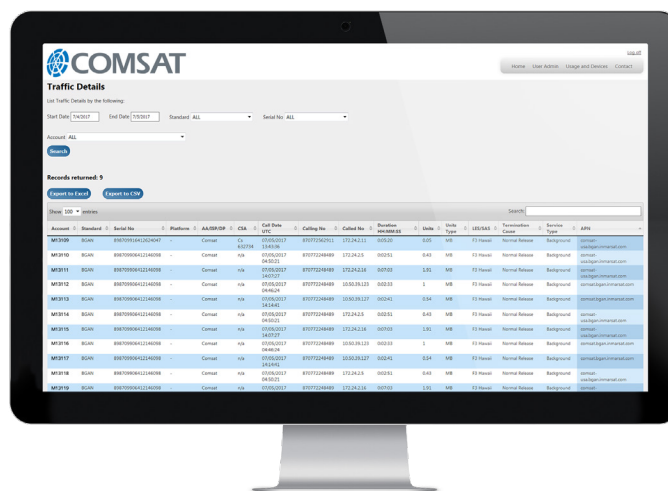
Access near real-time traffic information for all calls made via our global teleport network, and access traffic information for Inmarsat, Thuraya, and Iridium. Review historical summaries of call volumes and search call logs for user-support and problem diagnosis. They can be downloaded directly to an Excel or text file.

Key Benefits

Via IRIS, COMSAT customers have access to COMSAT databases to:

- View outage notifications
- Search and retrieve usage data for specified terminals and SIM cards
- View terminals and SIM cards for satellite services
- View billing and invoicing information
- View Fixed-to-Mobile Direct Dialing accounts

IRIS is a simple and flexible tool to retrieve data and manage user accounts.



View bandwidth traffic details within IRIS

Suspend

Suspending a device can terminate any calls/connections in progress as well as block/prevent future calls until the device is active again.

Terminal Details

Provides a listing of all devices (e.g. Communications Service Authorizations [CSAs]) that your user account is authorized to view. Export device profiles directly to Excel.

Contract Summary

Display a summary of all of the contracts that your user account is allowed to view including contract start and contract renewal dates.

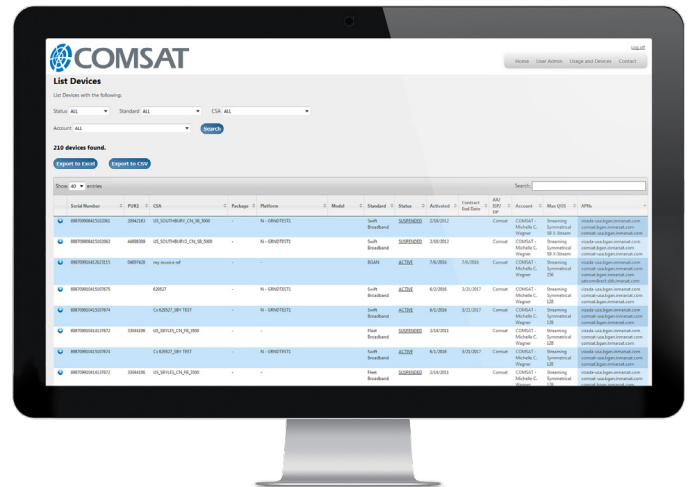
Advisories

View planned and unplanned service interruption outage notifications.

Administration

Enable, manage and control access to IRIS for your own end users. Create new users as well as view and manage your user accounts and reset user passwords.

View list of active devices within IRIS



Feature	Benefit
Account management	Access real-time user account information 24-hours a day
Service administration	Manage Inmarsat, Iridium, and Thuraya services, as well as a variety of our value-added solutions
Simplicity	Track and manage accounts via a user-friendly, simple web interface
Secure	Password-protected access with Secure Socket Layer (SSL) encryption